My Kid's Chart User's Guide



You can use My Kid's Chart to access medical records and communicate with your pediatrician. Read the sections below to learn how to log in to My Kid's Chart, review patient records, and send messages to your pediatrician.

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Get an Account

Before you can log into your pediatrician's office and review your child's medical records, you need to get an account. Call your pediatrician's office.

Your pediatrician's office will ask for your e-mail address and verify which patient records you are authorized to access. Then they will create an account for you.

Next, you will receive an e-mail with your temporary login information.

September 18, 2013

Dear Wilma Flintstone,

You are receiving this email because PCC Pediatric Test Associates created an account for you to access My Kid's Chart. Please contact our office immediately if you did not request this account.

Automatically sign in to My Kid's Chart or sign in manually at mykidschart.com/pccpeds.

Your sign in email address is: wilma@yabadabadoo.com

Your temporary password is: SFgqEchn

The temporary password above will expire in 1 week so please sign in today and set a password of your choice.

If you have any questions about accessing My Kid's Chart or about the information displayed in My Kid's Chart, please call our office at (800) 722-7708.

Thank you, Dr. John

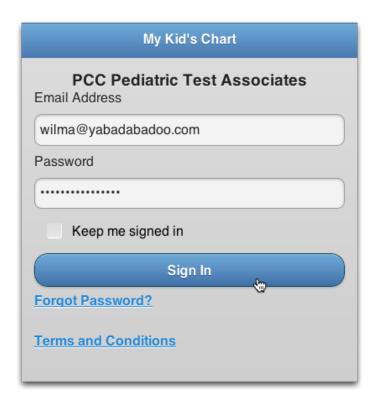
Log In to My Kid's Chart

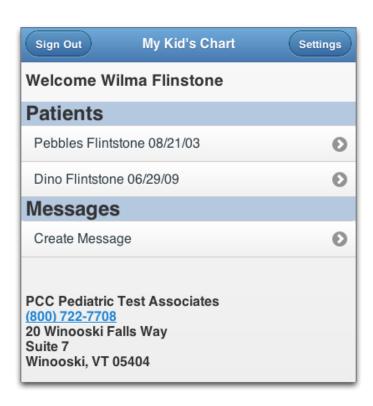
After you receive your new account e-mail, you can click on the "sign in" link in the Welcome e-mail or type the URL into a Web browser. You can use My Kid's Chart on a personal computer or on your smart phone.



You may want to bookmark or save this link for later.

Next, enter your e-mail address and temporary password to login.





After you log in, you may be asked to select a new password.

Next, you will see a patient or a list of patients, along with any upcoming appointments. You may also see a Messages section for sending messages to the office, if your pediatrician has activated that

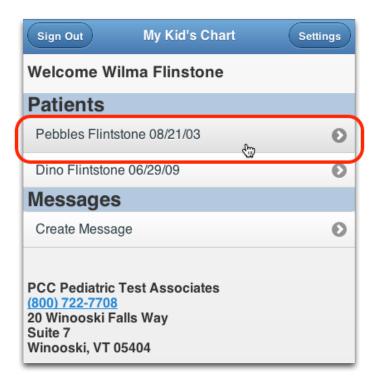
feature.

- First Time Login: If this is your first time logging in, My Kid's Chart will ask you to enter a new password when you log in.
- Do You See the Patients You Expect?: If you are a parent or guardian of several children, your pediatric office can add each child to your user account. Patients can also appear on more than one login, so more than one parent or guardian, and the patient themselves, may be granted an account with access to the same patient's medical records.
- Automatic Log Out: After 5 minutes of inactivity, MyKidsChart will log you out.
- **Does Your Name Appear Correctly?:** You can click the "Settings" button to change how your name appears on the screen.

Your pediatrician's office manages your account and they can make changes at any time. Contact the office if you are not seeing the patients you expect to see.

Review Patient Records

Click on a patient name to open their medical records.







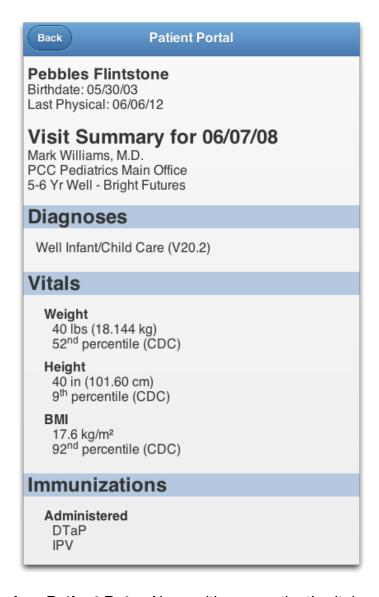
At the top, you can see the patient name and birth date, along with their last physical date. If the patient has any upcoming appointments, you will see them listed as well.

Scroll down the screen to review special sections containing the patient's Visits, Labs, Medications, and other information. These sections display all the collected data across multiple visits. In the labs section, for example, you can review all the lab results from any lab in your patient's chart at your pediatrician's office.

Review Visit Summaries

How tall was your child at their last physical? What was your pediatrician's diagnosis when your child had a cough last month? For a complete visit summary, click on any visit date.

For each visit, you can see information that was collected and any labs or diagnostic notes from that visit. You can review the vision or hearing screenings and any other items noted in the chart on that day.



Vitals Percentiles Based on Patient Data: Along with your patient's vitals, you will see a percentile value. These values are based on other patients of the same age and sex. If a patient has a Down syndrome diagnosis on their Problem List, you will see "AAP-DS", which indicates that the percentile is based on Down syndrome patients of the same age and sex.

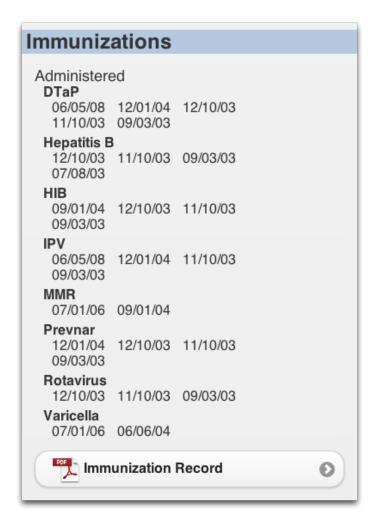
Check Test Results

When you want to review the results of a lab test, vision test, or any other medical procedure or order, just scroll down to the relevant section. Alternatively, you can click on the visit date and review results in the visit summary.

The information in My Kid's Chart is updated automatically from the patient's medical chart at the office, so you can be sure that the latest information is always available. Contact your pediatrician if you have any questions.

Download an Immunization Record

Do you need a copy of a child's immunizations record? In the Immunizations section, you can select the PDF link to download a copy.



Teenagers and Patients Who Are Over 18

If one of the patients on your account is over your state's emancipation age, then your pediatric practice will have to grant special permission for you to view that patient's records. Your pediatric practice has a policy on whether or not they grant that access for each age group, and they also need to follow state and federal guidelines.

When a patient reaches the emancipation age, their records will automatically become private on their birthday.





Send Messages to Your Pediatrician

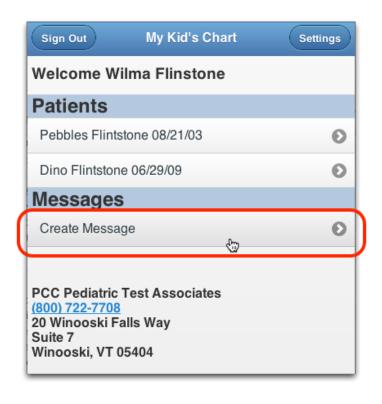
As you review patient records in My Kid's Chart, you can exchange private messages with your pediatrician's medical practice.

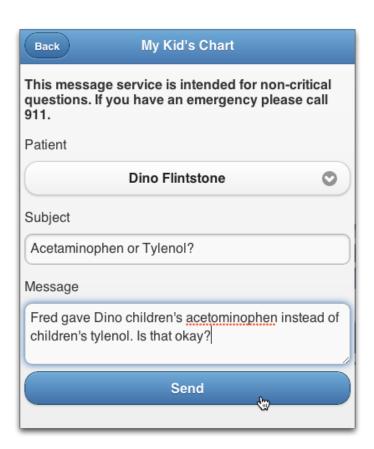
After you log in to My Kid's Chart, you will see a Messages section underneath the patient name or list of patients.

Messaging Features May Not Be Implemented: If your pediatric practice would rather communicate via phone or e-mail, they may not use the Messages features described in this section. Contact your pediatric practice to learn the best way to keep in touch.

Send a Message

Click "Create New Message" to create a new message.





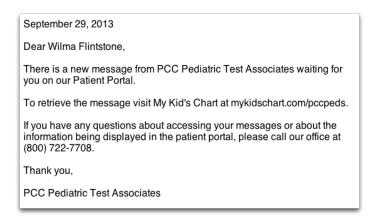
Enter a subject for your message, and the text of your question. Then click Send.

My Kid's Chart will deliver the message directly to your pediatrician's practice, where clinical staff can review it and answer your question.

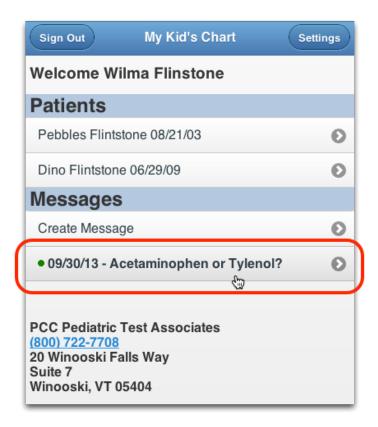
Add to a Message?: After writing your message, you can add more information to it. Just open the message, add additional text, and click Send again.

Read and Respond to Messages

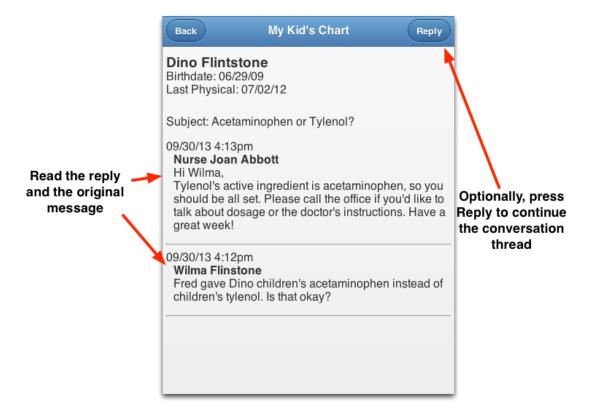
If a physician or other staff member sends you a message, or replies to your message, My Kid's Chart will send you an e-mail telling you that a message is waiting.



Log in to your account to view your messages.



The most recent messages appear at the top. Unread messages have a green indicator. Touch or click on a message to read it.



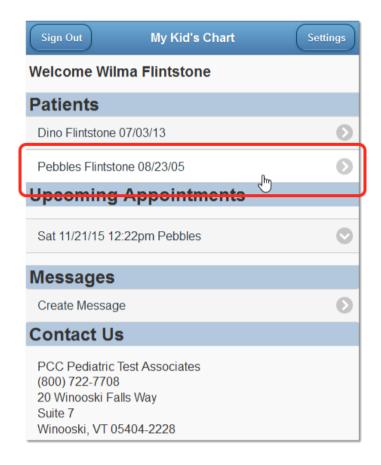
If the message is a reply to an existing thread, you can review the reply as well as the previous messages in the thread. You can press Reply and type a response to continue the conversation.

Messages are Private: Your conversation is not stored in any e-mail account. Your messages can not be read by any other My Kid's Chart user, even those who have access to the same patient's records.

Download or Transmit a Visit Summary Record

Patients and families can use My Kids Chart to download a C-CDA-formatted visit summary for any encounter. Also, if your pediatric practice supports the service, you can optionally use Direct Secure Messaging to send records of a visit to another physician or medical practice.

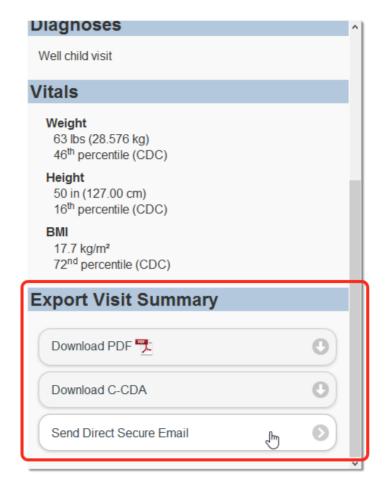
First, select the patient and visit from their history.

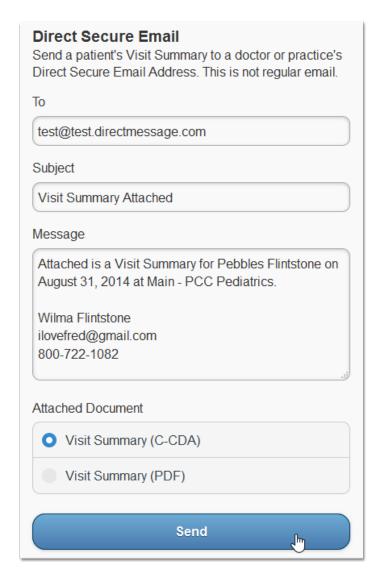






At the bottom of the visit, choose to download or send the visit summary.





If you wish to send a Direct Secure Email, enter the Direct Secure Messaging address provided by the recipient. For example, a specialist might provide you with a DSM address for the purpose of sending a visit summary directly to them. A normal e-mail address will not work!

After you enter an address, optionally edit the default subject and message. Next, choose whether to attach a C-CDA or PDF, and click "Send" to send the message and visit summary.

Direct Secure Messaging Required: You can only use the Direct Secure Message option if both your pediatrician and your desired recipient have activated Direct Secure Messaging. The recipient must supply you with their Direct Secure Messaging address.