

## Enhanced Office Safety Measures

- Loveland and Batavia offices are for well children only.
- Eastgate's office has separate blocks of time specific for well children and ill children. Signage is posted designating a well-child room.
- All staff take temperatures daily and record in log book prior to starting their shift.
- All staff wear masks in the office at all times.
  - Doctors and Medical Assistants use N95 masks
  - Other PPE is worn when appropriate
- Patients receive a confirmation call the day before their visit to quicken the check-in process. On the day of an appointment patients will be escorted to an exam room immediately.
- Per CDC guidelines, high touch surfaces are cleaned with a bleach solution frequently and exam rooms are sanitized after every visit.
- All toys and books have been removed from waiting areas and exam rooms.
- Floor markers have been placed at check in and check out to ensure proper social distancing.
- Telehealth visits available for most ill visits and follow up visits for medical conditions like ADHD, anxiety or depression.
- Increased communication via email and text to keep you informed about the latest office news.